

ALPHA GAS AND ELECTRIC “Free Month” Program

The following Terms and Conditions ("Terms and Conditions") contain important information regarding the Alpha Gas & Electric, LLC ("Sponsor") ALPHA GAS AND ELECTRIC “Free Month” Program ("Program"). Please read the following Terms and Conditions carefully. These Terms and Conditions are a binding agreement between you and Sponsor and will govern your participation in any and all Program offers.

Eligibility

To be eligible for the Program, you must be a current Sponsor Residential Customer ("Customer") in good standing with no pending drops or unpaid balances due by the time Sponsor sends out the check, which can take up to 6 weeks after receipt Notification Form (shown below). You must have been a Customer who signed up under this Program. You may participate in this Program once every 12 months. Cancellation of Sponsor services will immediately void the availability of the Program. Employees of Sponsor, Sponsor affiliates and their immediate family members living in the same household are not eligible for the Program. Program offer may not be combined with any other offers. Participation in the Program is considered acceptance of these Terms and Conditions and any modified terms included therein. The pricing provided under this Program is based on your location, meter type and meter configuration. If it is subsequently found that you do not meet the above eligibility criteria, Sponsor may remove you from the Program. Subject to meeting Sponsor's acceptance criteria, you may be offered Sponsor's standard pricing for your pricing plan and meter type on its standard terms and conditions of energy supply.

Free Month Redemption

After you make your first 12 consecutive on-time bill payments, you must send the Notification Form, along with a copy of the Bill you want refunded, to Sponsor within 6 weeks of receiving your 12th bill. You must scan your bill and Notification Form and send it to promotions@alphagne.com or mail the information to: ALPHA GAS AND ELECTRIC “Free Month” Program, 12 College Rd., Monsey, NY 10952. Your Refund will come in the form of a check. The Refund amount is determined by calculating the supply charges on the bill you request, sent in with your Notification Form. You will receive the check within 6 weeks of Sponsor’s receipt of your Notification Form.

Notifications

By agreeing to these Terms and Conditions, you are agreeing to be notified about promotions, notifications, etc. Notifications may be sent out by mail, email, phone, or text message. Message & Data rates may apply. Depending on your text plan, you may be charged by your carrier. By agreeing, you certify that you are over 18 years of age and you are the account holder.

Termination

Sponsor may, in its sole and absolute discretion, cancel, change, suspend or modify any aspect of the Program at any time without notice. Sponsor may, in its sole and absolute discretion, terminate or suspend any Customer's participation in the Program for breach of these Terms and Conditions, or for taking any actions that are inconsistent with the intent of these Terms and

Conditions. Sponsor shall be the sole determiner in cases of suspected abuse, fraud, or breach of these Terms and Conditions or intent of these Terms and Conditions. Any decision Sponsor makes relating to termination or suspension of any Customers' participation in the Program shall be final and binding in all respects.

General

All terms and conditions of Sponsor service apply. All terms and conditions of individual program offers/discounts apply. The Program is void where prohibited by law. Sponsor is not responsible for any failures or circumstances affecting, disrupting or corrupting the Program in any manner including without limitation, Customers' ability to participate in the Program. By participating in the Program, Customers release Sponsor, its parent, subsidiaries, affiliates, suppliers, and agents from any and all liability for any loss, harm, damages, cost or expense, including without limitation property damages, personal injury and/or death, arising out of participation in the Program and the use of or participation in the Program. Sponsor makes no warranty in any respect as to any merchandise or service available within the Program. Under no circumstance will merchandise or any service be refunded or exchanged. The Program may be taxable, depending on the value of the item and the federal, state, and local tax laws applicable to you. You are solely responsible for reporting such items on your tax returns and paying any associated tax liability. Customers are responsible for maintaining the confidentiality of their utility account numbers. Sponsor has no control over the Internet and cannot prevent the interception of messages by unauthorized parties or guarantee that such unauthorized parties may not be able to decrypt encrypted messages. Accordingly, under no circumstances will Sponsor be responsible for any loss or damage incurred by any Customer as the result of unauthorized interception or decryption of information transmitted to or by Sponsor. Personal nonpublic information that we gather from you in connection with the Program or otherwise will be governed by our Privacy Policy.

Questions regarding the Program may be addressed by emailing promotions@alphagne.com or calling 1.888.636.3749.

Notification Form

Full Name:	Utility:
Address:	Account Number:
Email:	Phone Number:
Free Month Billing Dates: From ____/____/____ to ____/____/____	